



## Media Information

April 7, 2020

### Top Service: Opel Dealers Keep Their Customers Mobile

- Workshops remain open: make an appointment for inspection or repairs
- Service campaigns continue: windscreen wiper replacement or post-winter check-up
- Spares supply secured: all servicing with original Opel parts
- “Drive-Thru” offers: stay in the car while smaller jobs are done for you

Rüsselsheim. Opel dealers are there for their customers. They can be reached via telephone or email for new or used-car sales and if mobility is needed at short notice. The Service area is open too. Customers can arrange by phone, email or the “myOpel” app, inspections, intermediate or major servicing, repairs or damage assessments. The supply of Opel original spares is secured and campaigns continue as planned.

Customers can bring their cars to the dealer for a post-winter check-up. Some dealers even carry out smaller jobs, such as windscreen wiper replacement, as “Drive-Thru” services – drivers can remain in their cars and avoid direct contact with workshop employees. Opel dealers also have attractive offers for the up-coming change from winter to summer tyres.

“We are here if our customers need us”, said Andreas Marx, head of Opel Germany. “The Opel dealers are working in full accordance with all hygiene requirements. Our dealers also offer customers a collection and return service for their cars. Opel is keeping its customers mobile.”

#### **About Opel**

Opel is one of the largest European car manufacturers and was founded by Adam Opel in Rüsselsheim, Germany, in 1862. The company started building automobiles in 1899. Opel has been part of the [Groupe PSA](#) since August 2017. Together with its British sister brand Vauxhall, the company is represented in more than 60 countries around the globe selling around one million vehicles in 2019. Opel is currently implementing its electrification strategy to secure sustainable success and ensure that the future mobility demands of customers are met. By 2024, all Opel



models will offer an electric variant. This strategy is part of the company plan [PACE!](#) with which Opel will become sustainably profitable, global and electric.

Visit <https://int-media.opel.com>

<https://twitter.com/opelnewsroom>

**Contact:**

Martin Golka

+49 (0) 6142-6921574

[martin.golka@opel.com](mailto:martin.golka@opel.com)